



Vision Hardware Services Post Cataract Surgery:

As a reminder, Network Health offers benefit plans that provide coverage for basic frames and lenses post cataract surgery. These claims should be submitted to Network Health for benefit determination. If a member is requesting additional enhancements, please submit the basic frame and lens charge separate from the enhancement(s), so we can deny the enhancement(s) as not covered and you may collect from the member at that time.

Step-by-Step Guide for Changes to Provider/Facility Information and Provider Termination Form:

In December 2022's issue of *The Pulse*, we shared the Provider/Facility Information and Provider Termination Form will only be accessible via our Provider Portal starting March 1, 2023. If you would like assistance locating the forms, click [here](#) for the step-by-step guide showing where the forms are located, how to submit them, and what to expect after submitting. The forms are conveniently located on the landing page of our provider portal, and we encourage you to begin utilizing this option, as we will no longer accept the paper forms after March 1, 2023.

Your Provider Operations Managers will be happy to assist you with creating a portal log in, and

how to navigate the provider portal. Below is the contact information for your Provider Operations Managers:

Jill Stoken, Sr. Provider Operations Manager jstoken@networkhealth.com

Natalie Knaack, Provider Operations Manager nknaack@networkhealth.com

Sarah Knutson, Provider Operations Manager sknutson@networkhealth.com

Diabetes Clinical Practice Guidelines:

The field of diabetes care is rapidly changing as new research, technology, and treatments improve the health and well-being of people living with this chronic condition. With annual updates since 1989, the ADA's Standards of Medical Care is viewed as an important resource for health care professionals who care for people with diabetes. The American Diabetes Association (ADA) has long been a leader in producing guidelines that capture the most current state of the field.

The [2023 Standards of Care](#) contains minor changes that clarify recommendations or reflect new evidence. Although recommendations have been updated, the clinical evidence has remained the same. The overall goal is to continue to improve care and promote diabetic health across all populations.

Asthma Clinical Practice Guidelines:

Network Health utilizes the [National Heart, Lung, and Blood Institute Asthma Management Guidelines](#). Asthma guidelines play an important role in guiding health care providers and patients by providing evidence-based recommendations for asthma management.

Since the Guidelines for the Diagnosis and Management of Asthma were released, scientists have made substantial progress in understanding asthma diagnosis, management, and treatment. The guidance is designed to support informed, shared decision making among primary care providers, specialists, and patients about asthma management and is used to improve the care that patients receive.

Corrected Claim Submissions:

Please review Network Health's Claim Submission Policy to ensure all corrected claims are submitted per our policy.

- All providers have 120 days from the date of the original claim remittance advice to submit a corrected claim.

- Network Health requires the provider submit the entire original claim electronically/EDI when submitting a corrected claim. We will not accept a corrected claim when listing only the corrected line/lines.

If a corrected claim is not appropriately marked as a corrected claim, it will be processed as an original claim submission and may deny for timely filing or as a duplicate claim.

Please click [here](#) to review the Corrected Claims information located on pages 3 and 4 of the Claim Submission Policy. If you have any questions, please reach out to your Provider Operations Manager.

End of Year W2s:

Due to the conversion to ECHO payments, you will be receiving two W2s this year. One from ECHO Health Inc and one from Network Health Plan.

If you are not a current subscriber to *The Pulse* and you would like to be added to the mailing list, please [email us today](#).

Current and archived issues of *The Pulse*, *The Script* and *The Consult* are available at networkhealth.com/provider-resources/news-and-announcements.



Don't forget to check us out on social media



networkhealth.com
[1570 Midway Place](#)
[Menasha, WI 54952](#)
[800-826-0940](#) or [920-720-1300](#)
