

October 2023



## **eviCore Platform Update and Prior Authorization Changes Effective January 1, 2024**

Beginning December 11, 2023, eviCore healthcare will begin accepting prior authorization requests for the Peripheral Vascular Disease diagnosis and/or intervention procedures and Spine surgery services for dates of service beginning January 1, 2024, and after. This includes the following.

- Services for the diagnosis and treatment of peripheral vascular disease for all Network Health Medicare Advantage and commercial membership.
- Spine surgery services for Network Health Medicare Advantage membership. (The spine surgery prior authorization requirement is currently in place for all Network Health commercial membership and will remain in place.)

In addition, eviCore will be migrating prior authorizations currently managed on the MedSolutions platform to their CareCore National platform. Programs impacted for Network Health users include Radiology, Cardiology and Musculoskeletal (MSK) requests. Effective December 11, 2023, these authorizations will be managed on the legacy CareCore National platform.

eviCore healthcare will be leading several orientation sessions designed to assist you and your staff with the new utilization management programs and platform transition. We encourage you and your teams to attend one of these informative sessions to ensure your understanding of the prior authorization process and changes. All orientation sessions require advance registration and will last approximately one hour. Please click [here](#) for more information on how to register and to select training dates that work best for your schedule.

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# Reminder: Virtual Practice Manager Meeting

Are you signed up for the virtual practice manager meeting Thursday, November 16 at noon CST? If you have not had the opportunity to register, please review the email from your Provider Operations Manager for additional details.

If you do not see an email and would like to register, please reach out to your provider operations manager and they will gladly provide the invite as well as the agenda.

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## Reminder: Annual Provider Attestation

Network Health's annual Provider Attestation is available on the home page of our provider portal. We have included a Frequently Asked Questions (FAQ) document in the provider portal to assist with completing the attestation. We would appreciate if all attestations are completed on or before November 30, 2023.

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## Medicare Advantage D-SNP Training

Network Health Medicare Advantage members are instructed to present only their Network Health Medicare Advantage ID card when seeking services. They will not present their original Medicare ID card to you upon registration. The Network Health Medicare Advantage card is used for processing all medical claims.

Additionally the Medicare Advantage naming conventions on the cards will be the following as of January 1, 2024, the payer ID will not change:

- Network Anywhere
- Network Armor
- Network Bravo
- Network Cares
- Network Choice
- Network Go
- Network Plus
- Network Plus Rx
- Network Premier

- Network Premier Rx
- Network Prime
- Network Select
- Network Zero

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# Network Health Technology Assessments

Did you know that the Utilization Management Department at Network Health does Technology Assessments to determine the safety and efficacy of new and evolving treatment modalities? The most recent technology assessment was completed on the CardioMEMs procedure.

CardioMEMs is a sensor that is implanted via right heart catheterization, that measures change in pulmonary artery pressure. The data received via the sensor allows clinicians to provide earlier intervention in the form of adjusting medications or making other treatment changing resulting in better condition management and a reduction in hospital admissions related to heart failure exacerbation.

CardioMEMs has been under a CMS regulated clinical trial however, the study results have not yet been released. MCG does not currently have a clinical guideline to address the medical necessity of the CardioMEMs procedure. Network Health reviewed several other sources including recommendations from the American College of Cardiology and The American Heart Association who both indicate that wireless monitoring of the pressure via an implanted hemodynamic monitor showed uncertain value in reducing the risk of hospital admissions for heart failure.

Following formal presentation of the Technology Assessment at our quarterly Medical Policy Committee meeting, determination was reached that Network Health will continue our current practice for authorization review of CardioMEMs and consider it be experimental/investigational.

If you would like more information on the technology review process, or to specifically request a technology undergo review, please reach out to our utilization management department at 866-709-0019

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