

September 2023



Network Health in the Community

On Friday, September 29 at 10:30 a.m., Gee's Clippers, Network Health and Froedtert Health will celebrate the grand re-opening of Gee's MKE Wellness Clinic at 2200 North Dr. Martin Luther King Jr. Drive in Milwaukee. Donald Driver, Green Bay Packers all-time leading receiver, Dancing with the Stars champion, entrepreneur, investor and philanthropist will join the celebration with Network Health President and CEO, Coreen Dicus-Johnson and Gee's Clippers owner, Gaulien 'Gee' Smith.

Network Health is the new health insurance partner for Gee's MKE Wellness Clinic and is partnering with Froedtert Health and Gee's Clippers to connect Gee's clients and community members to resources to improve health and promote wellness within the Bronzeville neighborhood and beyond. The beauty of this partnership between Network Health, Froedtert Health and Gee's is that it is more than a clinic. The joint effort is about building community and trust.

Gee's MKE Wellness Clinic, sponsored by Network Health and Froedtert Health, will provide free clinical services to the community every Friday at Gee's Clippers. Gee knows the barber chair is a natural place to start conversations and with this partnership, barbers can connect clients to medical services onsite. Clinical staff will check blood pressure, cholesterol, hearing, vision, glucose, body mass index and complete HIV and STI screenings. In addition, Network Health will help Gee's clients focus on healthy living, provide health coaching and prescription drug education and connect clients with community resources to support their health and wellness needs.

As the new clinic partner, Network Health will focus on community engagement with a weekly clinical presence. For over 40 years we've been trusted experts in health insurance and each week we will help connect Gee's customers to the tools they need to live healthy lives. Network Health physicians Drs. Hassan and Sanders will provide school physicals, consultations and 'Ask the Doctor' sessions. Network Health nurses will provide care

management services. Network Health will also bring in wellness vendors and coaching in addition to monthly community events.

Follow Network Health and Gee's on social media to stay up to date on this new community partnership.

New Payment Policy

Effective November 1, 2023 Network Health has a new payment policy for the Medicare Advantage line of business:

- [Interim Rate Letter Reimbursement Policy](#)

Please click [here](#) to review all of our payment policies. If you have any questions, please reach out to your provider operations manager.

Coming Soon

Network Health will be having our virtual practice manager meeting in November. Agenda details, speakers and sign up information will be sent via email, so please watch for the invites.

Please share the invite with those in your practice that would benefit from attending the meetings. We hope to see you there.

How Do I Add a Provider to My Practice?

If you would like to add or term a provider within your practice, please visit our provider portal and select the *Provider Information Form* quick link located on the left hand side of the landing page. Our step by step instructions on how to navigate the page can be found [here](#) for your convenience. If you have questions related to this process, please reach out to your provider operations manager.

As a reminder, Network Health no longer accepts the paper Provider Information forms.

*Groups with delegated credentialing agreements may continue to submit updates via the roster process.

Clinical Practice Guidelines Updates

Network Health has approved clinical practice guidelines for opioid use and treatment of backpain. The guidelines can be found here:

- [CDC Clinical Practice Guideline for Prescribing Opioids for Pain](#)
 - [Noninvasive Treatments for Acute, Subacute, and Chronic Low Back Pain: A Clinical Practice Guideline from the American College of Physicians](#)
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New Prior Authorization Requirements with EviCore Healthcare Effective January 1, 2024

Effective January 1, 2024, Network Health is expanding its partnership with eviCore healthcare and new prior authorization requirements will be added for the following services:

- Services for the diagnosis and treatment of peripheral vascular disease for all Network Health Medicare Advantage and commercial membership.
- Spine surgery services for Network Health Medicare Advantage membership. (The spine surgery prior authorization requirement is currently in place for all Network Health commercial membership and will remain in place.)

Beginning December 11, 2023, eviCore healthcare will begin accepting prior authorization requests for the Peripheral Vascular Disease diagnosis and/or intervention procedures and Spine surgery services for dates of service beginning January 1, 2024 and after.

In addition to this expanded partnership, eviCore will be migrating services currently managed on the MedSolutions platform to the CareCore National platform. Programs impacted for Network Health users include Radiology, Cardiology, and Musculoskeletal

(MSK) requests. Effective December 11, 2023, these authorizations will be managed on the legacy CareCore National platform. Authorizations built prior to January 1, 2024 on the MedSolutions Portal will remain there for reference.

EviCore healthcare will be leading orientation sessions designed to assist you and your staff with the new prior authorization programs and changing platforms. You can select a web orientation session that works best for you and your schedule. In the coming weeks, we will be sharing additional program information as well as when and how you can sign up for one of these eviCore-led orientation sessions.

If you are not a current subscriber to *The Pulse* and you would like to be added to the mailing list, please [email us today](#).

Current and archived issues of *The Pulse*, *The Script* and *The Consult* are available at networkhealth.com/provider-resources/news-and-announcements.



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