

SALES TEAM CONTACTS



Erin Kelly <i>VP of Sales and Marketing</i>	Office: 262-825-9779 Cell: 920-410-1898	ekelly@networkhealth.com
Joan Merwin <i>Director of Individual Sales</i>	Office: 920-720-1281 Cell: 920-450-3423	jmerwin@networkhealth.com
Kimberly Gehrke <i>Manager of Individual Sales</i>	Office: 920-720-1569 Cell: 920-369-6318	kgehrke@networkhealth.com

SALES

Amanda Hrabe <i>Account Executive</i>	Office: 920-720-1567 Cell: 920-517-5080	ahrabe@networkhealth.com
Travis Janssen <i>Account Executive</i>	Office: 920-720-1877 Cell: 920-209-5812	tjanssen@networkhealth.com
Penny Koehler <i>Account Executive</i>	Office: 920-720-1571 Cell: 920-896-2255	pekoehle@networkhealth.com
Dan Pecanac <i>Account Executive</i>	Office: 920-720-1838 Cell: 414-975-1652	dpecanac@networkhealth.com
Stacie Schlafer <i>Account Executive</i>	Office: 920-720-1262 Cell: 920-470-5266	stschlaf@networkhealth.com
Brian Vranek <i>Account Executive</i>	Office: 262-788-9211 Cell: 414-248-0685	bvraneke@networkhealth.com

SALES AND SERVICE

Sales Support Specialists Hours: Monday–Friday, 8 a.m. to 5 p.m.

Jeff Lanser <i>Senior Client Manager</i>	Office: 920-720-1683 Cell: 920-213-1194	jlanser@networkhealth.com
Sara Pergolski <i>Client Manager</i>	Office: 920-720-1248 Cell: 920-570-9910	spergols@networkhealth.com
Ann Sanders <i>Client Manager</i>	Office: 920-720-1264 Cell: 920-470-0516	ansander@networkhealth.com
Lavonne Simon <i>Client Manager</i>	Office: 920-720-1257 Cell: 920-209-5631	lsimon@networkhealth.com
Bob Allen <i>Sales Support Specialist</i>	Office: 800-276-8004	rallen@networkhealth.com
Brooke Braemer <i>Sales Support Specialist</i>	Office: 800-276-8004	bbraemer@networkhealth.com
Kathy Krentz <i>Sales Support Specialist</i>	Office: 800-276-8004	kakrentz@networkhealth.com
Mark Kretzmann <i>Sales Support Specialist</i>	Office: 800-276-8004	mkretzma@networkhealth.com
Betsy Morano <i>Sales Support Specialist</i>	Office: 800-276-8004	emorano@networkhealth.com
Mindy Neese <i>Business Development and Sales Administration Executive</i>	Office: 262-825-9787	mneese@networkhealth.com

AGENT MANAGEMENT

Jenn Resch Manager, Enterprise Analytics	Office: 920- 720-1481	jresch@networkhealth.com
Sarah Mueller Agent Management Specialist	Office: 920- 720-1226	samuelle@networkhealth.com
Gina Van Straten Agent Management Specialist	Office: 920- 720-1805	gvanstra@networkhealth.com

ADDITIONAL SUPPORT

Pharmacy Hotline	920-720-1287 or 888-665-1246
Quote Requests and Submissions	smallgroupquotes@networkhealth.com largegroupquotes@networkhealth.com
Licensing and Appointment	AgentManagementSpecialists@networkhealth.com
Sales Call Center	800-983-7587
Sales Support Specialists	800-276-8004 (Sales Call Center open 8 a.m. – 5 p.m.)
Sales Fax Number	920-720-1256
Health Care Concierge General Number	800-378-5234 (TTY 800-947-3529)
Application Fax Numbers	920-720-1931, 920-720-1932 or 920-720-1933
Commission Questions	Please contact the Agent Management Specialists
For Contracting Changes (Errors and omissions, contact info, agency change, etc.)	Please contact the Agent Management Specialists

DEPARTMENT CONTACTS

ENROLLMENT SERVICES	CUSTOMER SERVICE	SALES AND SERVICE
Phone: 920-720-1350 Toll Free: 877-549-8793 Fax: 920-720-1904	Phone: 920-720-1300 Toll Free: 800-826-0940 Fax: 920-720-1909	Phone: 920-720-1250 Toll Free: 800-276-8004 Fax: 920-720-1256
Questions regarding . . . Subscriber eligibility <ul style="list-style-type: none"> • Out of service area • Addition of new members • Effective dates • Reinstatement issues • Term questions Name changes Address changes ID cards New member packets Billing Electronic funds transfer (EFT)	Questions regarding . . . Benefits Coordination of benefits PCP changes Claims questions Duplicate ID cards Duplicate member packets Out-of-area coverage Term dates Subscriber address changes	Questions regarding . . . Group and Individual supplies <ul style="list-style-type: none"> • Enrollment forms • Change forms • Enrollment packets Administrative materials <ul style="list-style-type: none"> • Summary Plan Description (SPD) • Summary Benefit Coverage (SBC) • Health service policies • Certificate of coverage • Renewals Questions for agent licensing
	INDIVIDUAL PLAN CUSTOMER SERVICE Toll Free: 855-275-1400	

LOCATIONS



1570 Midway Place, Menasha



16960 W. Greenfield Avenue, Brookfield