



# media kit

## CONTACT INFORMATION

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[networkhealth.com](http://networkhealth.com)



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# About Network Health

## Mission

Our **mission** is to create **healthy** and **strong Wisconsin** communities.

## Vision

Your **local, reliable** partner delivering an **exceptional** health plan **experience**.

## Values



### INNOVATION

Bringing **ideas** to **life**



### SERVICE EXCELLENCE

Providing **exceptional** **service** at the **right** **time, right place** and with the **right attitude**



### INTEGRITY

Demonstrating **honesty** in **every** action



### COLLABORATION

Working as **one team** toward a **common goal**



### ACCOUNTABILITY

**Honoring** and **respecting** the **trust** people place in us

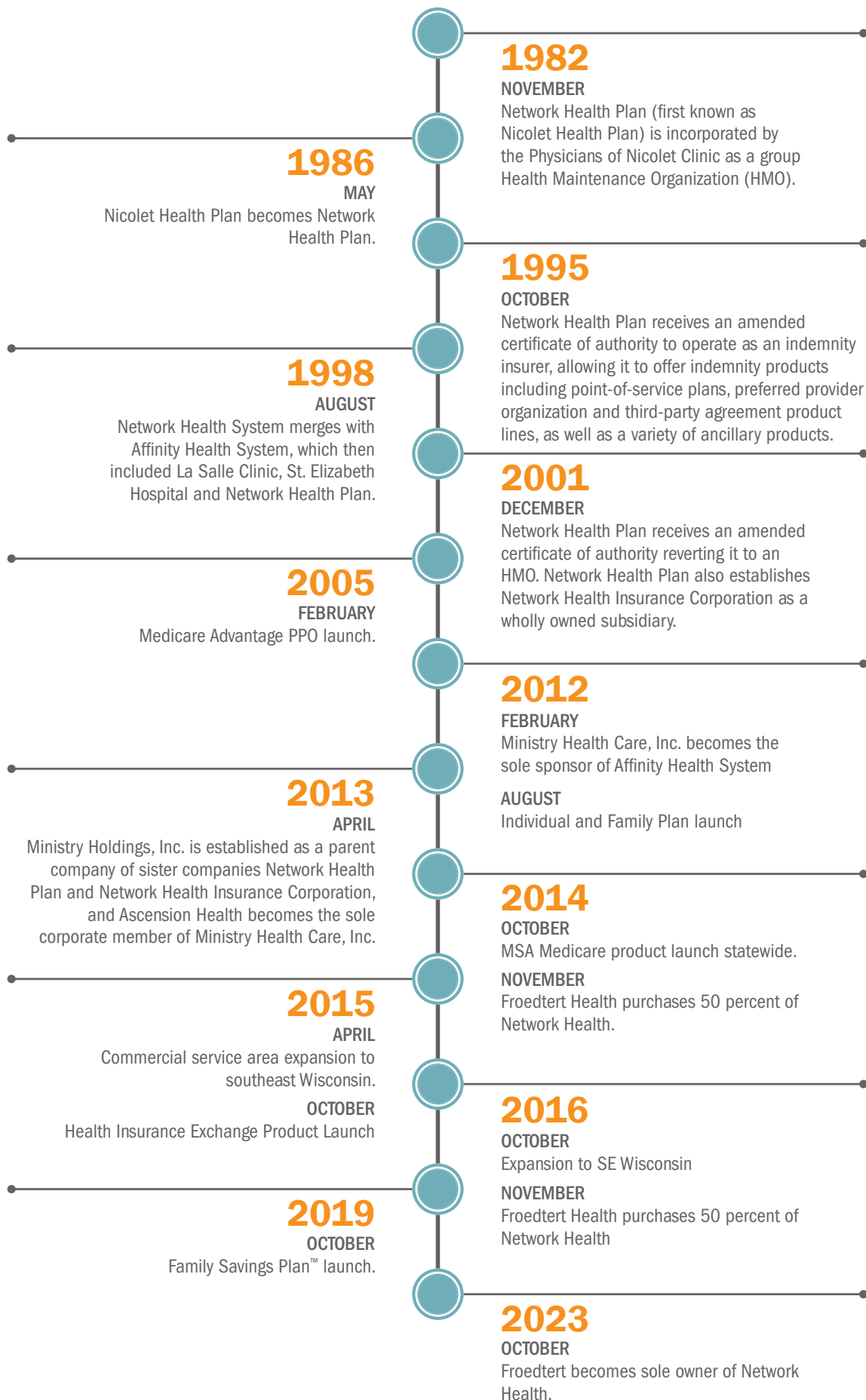


Proud partner of the Green Bay Packers



Help for the Homeless Hygiene Drive

# History



# Celebrating Excellence

Network Health continues to be **the largest provider-owned Medicare Advantage plan in Wisconsin**. But it's not just about the numbers. It's about the **quality** Network Health provides **to every single member**.



Network Health has a **5 out of 5 overall Star Rating** for 2025 for their Medicare Advantage PPO plans from the Centers for Medicare & Medicaid Services (CMS).\* This is Medicare's highest rating and Network Health has achieved this rating for **four years in a row**.

Network Health also has a **5 Star Rating** on customer service, achieving this rating for **four years in a row**.

Network Health is the **only Medicare Advantage plan** in our service area with a **5 Star rating** for 2024 from the National Committee for Quality Assurance (NCQA).



**Network Health ranks #1 for overall quality metrics in the State of Wisconsin Group Health Insurance Program.**

**Network Health ACA Plans**



**Rated 4 out of 5 Stars\*\***

\*\*By the Centers for Medicare & Medicaid Services (CMS) - 2024

\*Every year, Medicare evaluates plans based on a 5 Star rating system.



# Celebrating Excellence

## Network Health Employees Are Simply the Best

In 2024, Network Health once again received the **National Business Research Institute (NBRI) Circle of Excellence Award**, which recognizes organizations with outstanding employee experiences, ranking at or above the 75th percentile in their industry. Network Health's employee engagement is in the **86th percentile**, with an impressive **99.5%** of employees completing the survey. This award reflects Network Health's commitment to fostering a culture of trust by actively using employee feedback to drive continuous improvements.



**90.99%** of member calls answered in less than 30 seconds

**90.89%** of claims processed in 30 days or less

**90.89%** of claims processed accurately



# Leadership Team



## Coreen Dicus-Johnson

### President and Chief Executive Officer

Coreen Dicus-Johnson dedicates herself to the organization's Mission of building healthy and strong Wisconsin communities. For more than 25 years, Coreen has been a Milwaukee area health care executive. Prior to joining Network Health, she held progressive leadership roles at Wheaton Franciscan Healthcare, now part of Ascension, serving as senior vice president of payer, revenue and physician operations and as a market president responsible for three hospitals and physician operations in the central market.

Sharing her time and talent with the community is Coreen's passion and purpose. Coreen is actively serving, and over the past 25 years has served, on boards and committees of more than twenty non-profits helping to raise tens of millions of dollars all focused on improving the lives of people in the community. Coreen earned her undergraduate degree from Marquette University and a Juris Doctor from DePaul University College of Law.

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## Kevin Borchert

### Chief Actuary

Prior to joining Network Health, Kevin served as vice president of product, risk and analytics at Dean Health Plan in Madison, WI. Over the course of his career, Kevin has held multiple leadership positions including senior manager of health care with Deloitte Consulting, vice president and chief actuary with Transamerica Reinsurance and vice president of strategic development at Assurant Health. Kevin is a Fellow of the Society of Actuaries (FSA), a Member of the American Academy of Actuaries (MAAA) and a Chartered Financial Analyst (CFA).

Kevin holds an undergraduate degree from the University of Wisconsin-Madison and a master's in finance from Rockhurst University in Kansas City, MO.

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## Dr. Mushir Hassan

### Chief Medical Officer

Dr. Hassan has spent more than two decades in primary care/internal medicine in Brookfield. During this time, he held progressive leadership roles at the hospital culminating with work as the Vice President of Medical Affairs. This expansive background gives him the unique insight to demonstrate a truly wholistic member advocacy approach to his role leading Network Health's clinical teams.

Dr. Hassan uses self-reflection, integrity and transparency for an objective approach to leadership. He has a deep history of community involvement, leading both a hospital and school district through the coronavirus pandemic. Dr. Hassan is a Northwestern University-Feinberg School of Medicine graduate.

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# Leadership Team



## Mike Lappin

### Chief Legal, Strategy and Operations Officer

Mike has more than 30 years of experience as an attorney and health care executive in Milwaukee. He came to Network Health from the law firm Foley & Lardner where he had practiced in their business law and health care law groups. Prior to that, Mike spent more than 17 years at Quarles & Brady where he served for several years as Chair of the Business Law Department and on the firm's Executive Committee.

Mike also worked for more than 10 years at Aurora Health Care and then Advocate Aurora Health which was formed by the merger of Aurora and Advocate in 2018.

He established the legal department at Aurora in 2009 as Chief Legal Officer and then served as Aurora's Chief Administrative Officer until its merger with Advocate in 2018. At that juncture, Mike was tapped to be the Chief Integration Officer and led the integration of two systems.

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## Brian Ollech

### Chief Financial Officer

Prior to joining Network Health, Brian served as senior vice president, chief accounting officer and global controller at The Warranty Group, Inc. in Chicago. Brian also served as the corporate controller with WellCare Health Plans, Inc. in Tampa, FL, director of finance at WellPoint, Inc. in Milwaukee and senior manager in the financial services practice of PricewaterhouseCoopers in Milwaukee.

Brian holds an undergraduate degree from the University of Wisconsin- Milwaukee and is a Certified Public Accountant in the state of Wisconsin. He is a former national board member of the Insurance Accounting and Systems Association and president of the Chicagoland Insurance Accounting and System Association. Brian also serves as a board member on several not-for-profit boards in the Fox Valley area.

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