



Services Requiring Prior Authorization

Effective April 1, 2022

Medicare Advantage PPO

The following services rendered by participating providers require prior authorization.

Service category	Service details	Who to contact for prior authorization review
Inpatient admissions	Acute hospital	Network Health at 866-709-0019 or 920-720-1602
	Mental health/substance abuse	
	Rehabilitation	
	Skilled nursing facility (SNF) stays	
	Swing bed /sub-acute hospital/transitional care	
	Long term acute care hospitalization (LTACH)	
Outpatient services from eviCore: <small>*If any of these services are being performed as an inpatient, the procedure requires auth through eviCore and the inpatient hospitalization through Network Health</small>	Interventional pain injections and procedures	eviCore at 855-727-7444 or myportal@evicore.com
	Implantable pain pump insertion or replacement procedures	
	Molecular genetic lab testing	
	Medical oncology	
	Radiation oncology treatments	
	Shoulder, hip and knee procedures	
	DME: Pain pumps	
	Physical Therapy and Occupational Therapy (outpatient as well as in the home setting & when residing in SNF and receiving therapy under part B)	
Cosmetic procedures, including but not limited to:	Gastroenterology (EGDs, Capsule Endoscopy, non-preventive colonoscopy)	Network Health at 866-709-0019 or 920-720-1602
	Blepharoplasty, canthoplexy canthoplasty and brow ptosis	
	Botox injections (auth required through CCUM)	
	Breast implant removal/replacement	
	Dermabrasion and chemical peel	
	LeFort procedure	
	Liposuction and lipectomy	
	Mammoplasty reduction or augmentation	
	Otoplasty	
	Panniculectomy and other excess skin removal	
	Rhinoplasty, rhytidectomy	
	Vein sclerosis and laser ablation	

	Services that could be considered cosmetic	
Durable medical equipment (DME)	Hospital beds	Network Health at 866-709-0019 or 920-720-1602
	Lymphedema pumps, garments and pneumatic compression	
	Neuromuscular stimulators for bowel and urinary conditions	
	Wheelchair accessories, including but not limited to, power joystick control, power tiller control, power seat tilt, power seat recline and power leg elevation	
	Wheelchairs: manual, electric and customizations (K0001-K0004 do not require auth until rental month 4 or day 91 (KJ modifier required))	
	Bone growth stimulators	
	Orthotics over \$750 (based on Medicare Fee Schedule purchase allowable amount; if not Medicare Fee Schedule amount identified, then retail purchase price)	
	Prosthetics over \$5,000 (based on Medicare Fee Schedule purchase allowable amount; if not Medicare Fee Schedule amount identified, then retail purchase price)	
	Patient lifts (e.g., electric, Hoyer, hydraulic or requiring home modification)	
	Power operated vehicles and scooters	
	Seat lifts	
	Communication devices	
Transplant Services	Solid organ and bone marrow/stem cell transplant services including evaluation, work-up and surgeries	Network Health at 866-709-0019 or 920-720-1602
	CAR-t Cell Therapy	
Other Surgery	Bariatric surgery	Network Health at 866-709-0019 or 920-720-1602
	Deep brain stimulators	
	Implantable cardioverter-defibrillator insertion or replacement	
	Temporomandibular joint disorder (TMD) surgical services	
	Hypoglossal nerve stimulator insertion or replacement	
	Intercept procedure	
	POEM procedure	
Other Services	Trabecular Bone Score (TBS)	Network Health at 866-709-0019 or 920-720-1602
	Skin Substitute products- application and use	
	Certain medications under your medical benefit	
		Phone 877-787-8705 Fax: 877-860-8866 OR online at ExpressPath portal www.express-path.com

All outpatient medications should be directed to CCUM at:

Phone 877-787-8705

Fax: 877-860-8866

Online: ExpressPath portal www.express-path.com

When requesting authorization, please provide the CPT, HCPCS and/or revenue code appropriate for the planned service.

Whether Network Health is the primary, secondary or tertiary insurer, authorization procedures must be followed to receive coverage.

All services must be medically necessary. Certain services are directly excluded from coverage under the various coverage documents (e.g., bariatric surgery, mental health transitional care and acupuncture, etc.) and will be reviewed when a claim is submitted to determine benefit availability and claim payment.

Authorization is not a guarantee of payment. Claims will be denied if they do not meet with all the terms and provisions of the effective coverage document. Actual benefits will be determined when the claim or bill is submitted to Network Health.

You can find a list of authorization changes in the authorization information section of the provider resources page on www.networkhealth.com

Network Health reserves the right to review all claims for medical necessity.

CONTACT INFORMATION:

Medicare Advantage utilization management for authorization.

Phone: 866-709-0019 or 920-720-1602

Fax: 920-720-1916

Medicare Advantage member experience for benefits and eligibility.

Phone: 800-378-5234 or 920-720-1345

Our new provider portal is now live! For 24/7 access to view benefits and eligibility, submit online authorization requests and more, please register at <https://login.networkhealth.com>.