# Network Health Group Medicare Advantage PPO Billing and Coverage

## **Information for Providers**

Network Health's Group Medicare Advantage plan is a **Passive Preferred Provider Organization (PPO)** plan that provides coverage for members throughout the United States and its territories. As a passive PPO, benefits are the same in and out of network.

Nationally, Network Health is the only Medicare Advantage Prescription Drug PPO plan to achieve both a 5 Star Rating from the Centers for Medicare & Medicaid Services (CMS) in 2025, and a 5 Star health plan rating from the National Committee for Quality Assurance (NCQA).\* We look forward to working with you.

### With the Network Health Group Medicare Advantage plan,

- Members can seek care at any provider's office or facility that accepts Medicare.
- Out-of-network providers receive reimbursement at 100% of Medicare rates following Medicare payment and reimbursement rules and regulations.
- Referrals or prior authorization are not required for out-of-network providers.

## **Claims**

Submit claims for all members services to Network Health electronically or by mail. Claims are processed within 30 days of receipt of a clean claim.

#### **Electronic Claims Submission**

Payer ID: 77076

#### **Mail Claims Submission**

Network Health MA Plans PO Box 568 Menasha, WI 54952









# **Additional Information**

Contact us directly for information on eligibility, benefits, or claims payment.

- Call our **provider** line at **855-580-9935**, Monday–Friday from 8 a.m. to 5 p.m.
- Access our provider portal at networkhealth.com. Click on My Login to register.

#### **Provider Resource Page**

Our provider resource page has helpful information on how to submit claims, how to obtain rejected claims reports and payment policies. Visit **networkhealth.com/provider-resources/index**.

#### **Single Case Agreement**

If a single case agreement is required, please email **nhpmanagedcarecontracting@networkhealth.com**. A contract manager will contact you to provide the necessary information.



\*Based on CMS Star Rating data available at cms.gov and health plan rating data available at **ncqa.org**. Every year, Medicare evaluates plans based on a 5 Star rating system. H5215 **5457**-01-0125 C