

Did you know these health conditions may be identified through a vision exam?

- Diabetes
- High blood pressure
- Lupus
- Multiple sclerosis
- Rheumatoid arthritis

If you have one of these conditions, make sure to get your annual routine vision exam.



Member Experience Team
800-378-5234 (TTY 800-947-3529)
Monday–Friday, 8 a.m. to 8 p.m.

EyeMed Customer Service Toll Free
833-279-4359 (TTY 711)

Monday–Saturday from
6:30 a.m. to 10 p.m. and
Sunday from 10 a.m. to 7 p.m.

Network Health Medicare Advantage Plans include MSA, HMO and PPO plans with a Medicare contract. Enrollment in Network Health Medicare Advantage Plans depends on contract renewal. Out-of-network/non-contracted providers are under no obligation to treat Network Health members, except in emergency situations. Please call our member experience number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

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Vision Benefits

VISION BENEFITS NEVER LOOKED SO GOOD

Network Health Medicare PPO and HMO plan members have the following vision benefits.

- Annual routine vision exam for a \$10 copayment, when performed by an EyeMed in-network provider, one of the nation’s largest networks of independent eye doctors and national retail providers
- Access to care when it’s convenient for you—with extended weeknight and weekend hours and online appointment scheduling
- The tools and resources that make it easy to use your benefits
 - Enhanced provider search to find the right provider
 - Customer care, day or night

How do I know if my exam is a routine vision exam or a medical eye exam?

Routine Vision Exam

This type of exam screens for eye diseases and provides measurements for eyeglasses and/or contacts. A refraction test and/or dilation is covered when they’re performed as part of this exam, as recommended by your doctor.

When do I need a routine eye exam?

- Your vision is blurry
- You have trouble reading up close
- You find yourself squinting to see far away
- Annually, even if you don’t experience issues

Is this type of exam covered by my Network Health Medicare Advantage plan?

Yes. You are covered for a routine eye exam for a \$10 copayment. Our preferred provider organization (PPO) plans offer up to \$40 reimbursement* if you visit an out-of-network provider for this service. You can find an EyeMed provider by visiting networkhealth.com/medicare/additional-benefits and clicking **Find a Vision Provider**.

Note: The EyeMed network of providers is different from our Network Health medical vision providers.

Medical Eye Exam**

Performed to evaluate abnormalities found during your routine eye exam and to monitor existing medical conditions. A refraction test is not covered when performed as part of this exam. If you have questions about the type of exam you receive, contact your provider.

Why might I need a medical exam instead of a routine exam?

- You have cataracts
- You have diabetes
- You have glaucoma
- You have macular degeneration

Is this type of exam covered by my Network Health Medicare Advantage Plan?

Yes. This is considered a Medicare-covered exam, and a copayment will apply. To find a Network Health medical vision provider, visit networkhealth.com/find-a-doctor, select your plan type and search for **Optometry** or **Ophthalmology**.

You can add your city or zip code under Advanced Search to narrow your search to providers near you.

*Out-of-network coverage not available on Network Health Medicare Explore (HMO).

**A refraction test is not included in a medical eye exam.