



NetworkPrime
Summary of
Benefits

2021

Medicare Advantage Plans

GOING ABOVE AND BEYOND

2021 NETWORKPRIME (MSA) SUMMARY OF BENEFITS

SERVICE AREA AND ELIGIBILITY

To join NetworkPrime (MSA), you must be enrolled in Medicare Part A and Part B, live in our service area (our MSA service area includes the state of Wisconsin), not be receiving hospice care (also known as end-of-life care), not be eligible for Medicaid, not be part of a group health plan and not receiving benefits from the Department of Defense (TRICARE), the Department of Veteran Affairs (VA) or the Federal Employee Health Benefits Program.

WHAT IS A SUMMARY OF BENEFITS?

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. A complete list of services can be found in the plan-specific *Evidence of Coverage* at networkhealth.com/medicare/plan-materials. Contact the member experience team for a printed copy.

By Phone	Sales Department – 800-983-7587 Member Experience Team – 800-378-5234 TTY/TDD Users – 800-947-3529		
Online	networkhealth.com		
By Mail or In Person	<table><tr><td>Network Health 1570 Midway Pl. Menasha, WI 54952</td><td>Network Health 16960 W. Greenfield Ave., Suite 5 Brookfield, WI 53005</td></tr></table>	Network Health 1570 Midway Pl. Menasha, WI 54952	Network Health 16960 W. Greenfield Ave., Suite 5 Brookfield, WI 53005
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Hours of Operation	<ul style="list-style-type: none">• Normal business office hours are Monday–Friday, 8 a.m. to 5 p.m.• Network Health is closed on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving, Christmas Eve Day and Christmas Day.• From October 1–March 31, you can call the sales department and the member experience team seven days a week from 8 a.m. to 8 p.m., Central Time. From April 1–September 30, we are available Monday–Friday, from 8 a.m. to 8 p.m., Central Time.		
Additional Resources	Medicare – Available 24 hours a day, seven days a week For coverage and costs of Original Medicare, look in your current “Medicare & You” handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227) (TTY 1-877-486-2048), 24 hours a day, seven days a week.		

2021 NETWORKPRIME (MSA) SUMMARY OF BENEFITS

Your Costs	NetworkPrime (MSA)
Monthly Premium	\$0
Annual Medical Deductible	\$5,100
Medicare Deposit into Your MSA Bank Account	\$1,500
Inpatient Hospital	Until you meet your annual deductible, you pay up to 100% of the Medicare-approved amount.
Outpatient Surgery Services Including ambulatory surgical center services	
Primary Care Provider Visit	
Specialist Visit	
Virtual Visit	
Preventive Annual Medicare Wellness Visit	
Preventive Care	
Preventive Medicare-Covered Vaccines	
Emergency Room Visit	
Urgent Care	
Diagnostic Tests Such as ultrasound, EKG, stress test	After you meet your annual deductible you pay \$0 for Medicare-covered services.
X-rays	No prior authorization required.
Diagnostic Radiology Services Such as MRIs, CT scans	
Diagnostic Lab Tests	For a complete listing of Medicare-covered services, visit Medicare.gov.
Hearing Services and Exams	
Dental Services and Exams	
Vision Services and Exams	
Outpatient Mental Health Individual or group therapy	
Inpatient Mental Health	
Skilled Nursing Facility	
Physical, Occupational, Speech Outpatient Therapy	
Ambulance - Air and Ground Services	
Non-Emergency Transportation	

Continued on next page.

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Medicare Part B Drugs and Chemotherapy	Until you meet your annual deductible, you pay up to 100% of the Medicare-approved amount.
Radiation Therapy	
Chiropractic Services	
Diabetes Supplies and Services	After you meet your annual deductible you pay \$0 for Medicare-covered services. No prior authorization required.
Durable Medical Equipment	
Medicare-Covered Home Health Care Visits	
Opioid Treatment Services	For a complete listing of Medicare-covered services, visit Medicare.gov.
Substance Abuse Services	
Medicare-Covered Acupuncture	
Ignite Wellness Program¹	Earn up to \$180 in rewards by completing your annual wellness visit, routine labs and flu vaccine.
Optional Dental Benefit with Delta Dental Medicare Advantage¹	\$38 monthly premium Annual Maximum: \$1,000

¹Visit networkhealth.com/medicare/additional-benefits for more information.

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It's like when you go to a hairdresser or see the same lady at the grocery store for 20 years. I started to trust Craig, because anytime I would call, I'd get an answer I could understand.

- Barb R.

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PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a member experience team representative at **800-378-5234** (TTY 800-947-3529), Monday–Friday from 8 a.m. to 8 p.m. From October 1–March 31, we’re available every day, 8 a.m. to 8 p.m.

Understanding the Benefits

- ☐ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit **networkhealth.com/medicare/plan-materials** or call **800-378-5234** (TTY 800-947-3529) to view a copy of the EOC.

Understanding Important Rules

- ☐ Benefits, premiums and/or copayments/coinsurance may change on January 1, 2022.
- ☐ MSA plans combine a high deductible Medicare Advantage plan and a trust or custodial savings account (as defined and/or approved by the IRS). The plan deposits money from Medicare into the account. You can use this money to pay for your health care costs, but only Medicare-covered expenses count toward your deductible. The amount deposited is usually less than your deductible amount, so you generally have to pay money out-of-pocket before your coverage begins.

Medicare MSA plans do not cover prescription drugs. If you join a Medicare MSA plan, you can also join any separate Medicare prescription drug plan.

There are additional restrictions to join an MSA plan, and enrollment is for a full calendar year unless you meet certain exceptions. Those who disenroll during the calendar year will owe a portion of the account deposit back to the plan. Contact the plan at **800-378-5234** (TTY 800-947-3529) for additional information.

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800-983-7587 (TTY 800-947-3529)

[networkhealth.com](https://www.networkhealth.com)

NetworkPrime is an MSA plan with a Medicare contract. Enrollment in Network Health Medicare Advantage Plans depends on contract renewal. H1181_1822-03c-0820_M Accepted 08292020